

Community Engagement Committee
Meeting Minutes

Date	January 11 th , 2019	Next meeting: February 8th, 9:00 am, CEO Conference Room
Time	9:00-10:0 am	
Location	CEO Conference Room	
Attendees	Board Members: Christine Glidden (Chair), Nick Estes, Terry Horn, Jennifer Phillips Staff: Sara Frasch Guests: Jennifer James (Legal), Darlyne Hawkins	
Agenda Item	Subject/Discussion	
I. Call to Order II. Confirmation of a Quorum III. Adoption of Agenda (Action Item) IV. Approval of December 2018 minutes (Action Item) V. Announcements (Information Only) VI. Public Input VII. New business: <ul style="list-style-type: none"> a. Darlyne Hawkins – Patient Satisfaction (Information Only) b. Finalizing the 2019 CEC calendar (Action Item) c. Discussion on formulating a consistent outreach strategy in order to better connect and communicate with the community (including a social media strategy (Information Only) d. Requesting Dr. Art Kaufman to present in February or March (Information Only) VIII. Motion to Adjourn (Action Item)	I. Christine Glidden called the meeting to order at 9:10 am. II. A quorum was confirmed. III. Nick Estes moved to adopt the agenda, Terry Horn seconded; the agenda was adopted. IV. Terry Horn moved to approve the December 2018 minutes, Nick Estes seconded; the minutes were approved. V. There were no announcements. VI. There was no public input. VII. New business: <ul style="list-style-type: none"> a. Darlyne Hawkins, the Patient Experience Officer, gave a presentation on Patient Satisfaction. The data can be found on the UNMH intranet home page under “Patient Experience” – “Health System Pivot Table.” In order to address issues brought up by this data, it may be helpful to have a Studer representative speak before this committee, with Kate Becker’s and Dr. Richards’ approval. b. We will let the calendar evolve and add topics as needed. The committee discussed the new position of Chief Business Development Officer and how it could help us work with community members. Terry Horn moved to confirm the 2019 CEC calendar, Nick Estes seconded; the calendar was confirmed. c. The discussion on formulating an outreach strategy was tabled until next month. d. The Committee will request that Kori Beech contact Dr. Art Kaufman to see if he can present in March. VIII. Nick Estes moved to adjourn, Terry Horn seconded; the meeting was adjourned at 10:05 am.	

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